## Exhibit F Initial Customer Data

- (a) <u>From the Debtor</u>: The name on file for the Customer (arranged by last name, then first name);
- (b) <u>From the Debtor</u>: The most current email address on file for the Customer (upon which service of the Customer Class Notice by email would be made, if required or permitted), as specified in Section 3.11.2.4 of this Agreement;
- (c) <u>From the Debtor</u>: The most current mailing address on file for the Customer (upon which service of the Customer Class Notice by first-class mail would be made, if required or permitted), as specified in Section 3.11.2.4 of this Agreement;
- (d) From the Debtor: The most current telephone number on file for the Customer;
- (e) <u>From the Debtor</u>: With respect to the Customer's original transaction with the Debtor that formed the basis of their Claim, (1) the date and (2) the amount of the transaction, (3) the Customer's name, (4) email address, (5) billing or mailing address, and (6) telephone number used in the transaction:
- (f) From the Debtor: If the Customer's Claim was scheduled in the Debtor's Schedules, (1) the customer number corresponding to the Customer, (2) the scheduled amount of the Claim, and (3) whether the Claim was designated as disputed, contingent, or unliquidated in the Debtor's Schedules;
- (g) <u>From the Debtor</u>: If the Debtor's records reflect that the Customer received a return or refund of some or all of their money through a chargeback with their payment issuer or otherwise, (1) the date of the chargeback transaction, (2) the amount returned or refunded thereto from the chargeback transaction, and (3) the outstanding amount of their Claim following the chargeback transaction;
- (h) From the Debtor (or Claims Agent): If the Customer filed a Proof of Claim in the Chapter 11 Case, (1) the filing date of the Proof of Claim, (2) the claim number assigned for the Proof of Claim, (3) the amount of the Claim asserted in the Proof of Claim, (4) whether any supporting documentation was attached to the Proof of Claim, (5) the Customer's name, (6) email address, (7) mailing address, and (8) telephone number designated for notices and payments in the Proof of Claim;
- (i) From the Debtor (or Claims Agent): If the Customer, at any time during the pendency of the Chapter 11 Case, gave written notice of their updated contact information to the Debtor (regardless of whether such written notice was filed in the Chapter 11 Case),
  - (1) the date on which the Debtor received the written notice, (2) the Customer's name,
  - (3) email address, (4) mailing address, and (5) telephone number in the written notice;

- From the Debtor: (1) Whether the Debtor believes, based on its records, that the Customer is a member of the Customer Class, and (2) if so, what the Debtor's records reflect to be (A) the amount of their Customer Class Member Claim as of the Petition Date or (B) if the Customer received a return or refund of some of their money through a chargeback with their payment issuer or otherwise, the amount of their Customer Class Member Claim following the chargeback transaction; and
- (k) From the Debtor: If the Debtor's records reflect that the Summer 2020 Settlement Offer was previously sent to the Customer, (1) whether the Debtor's records reflect that the Customer, in response to the Summer 2020 Settlement Offer, (A) made a timely election of the Credit Option, (B) made a timely election of the Coupon Option, or (C) did not make a timely election of the Credit Option or Coupon Option, and (2) if applicable, the date on which they made the election of the Credit Option or Coupon Option in response to the Summer 2020 Settlement Offer.